

# Goods Return Form

This RAN form will not be accepted unless the Returns Department has provided you with an approved RAN number prior to your return shipment. Return authorisation is only valid for 10 working days from the day which it was issued. Please include a copy of this form with the equipment & a copy of the proof of purchase.

Company Name:		Date:	
Address:		Return Authorisation Number (RAN):	
Product	Serial No.	Unit Model	Fault

- Unplug and retry unit after 30 minutes before returning  
 MD 800     Pre-formed coil     U form     Bearing buddy

**All returns must contain complete original equipment including original accessories. We will not accept products back without all of the above information. Following this procedure will ensure your return is dealt with efficiently.**

## Operating Conditions at Time of Failure

### Power Source:

- 240VAC Grounded Outlet     240VAC Un-Grounded Outlet     Generator Regulated  
 Generator Un-regulated     Inverter Pure Sin Wave     Inverter Modified Sin Wave

Other Describe: \_\_\_\_\_

Extension Cord Used:  No     Yes, Describe: \_\_\_\_\_

Other Equipment on Same Circuit: \_\_\_\_\_

### Accessory Being Used

- Pre-Formed Coil     Flexible Rope Coil     Mini-Pad  
 U-Form Coil (Number of Turns \_\_\_\_\_)     Other: \_\_\_\_\_

**Condition of Accessory:**     New     Slightly Used     Heavily Used     Stiff

Other, Describe: \_\_\_\_\_

**Type of Thumbscrews:**     Round Knurled Knob     Tee Handle Knob

Other: \_\_\_\_\_

*Please describe in detail how the tool was being used, include what material was being heated, the size of the object being heated, how long the item was being heated and any other information.*

**By signing, you agree to the terms & conditions**

Name: \_\_\_\_\_

Date: \_\_\_\_\_

## Returns Procedure

- Please ensure a copy of your proof of purchase is sent with this form when you have the (RAN) number
- Products should be sent complete as they were supplied
- Products not returned with all accessories will be classed as *non-warranty*
- If the product is found not faulty, Inductive Logic Ltd will charge £45 inspection and return fee

## **Terms and conditions**

- A Goods Return Form will be emailed through to you.
- A completed form must be returned to the Returns Department.
- Upon receipt of a completed Goods Returns Form, the Returns Department will then supply a RAN number.
- Only when you receive a RAN number can you send the goods back with a copy of the proof of purchase.
- All faulty goods under warranty are replaced within 30 days and repaired up to the 12-month warranty period, after this date there will be a charge for repair.
- Our standard repair charge for non-warranty repairs is £125+VAT, which includes a 3 month manufacturer's warranty. **This must be paid in full prior to the unit being despatched to us.**
- Any returns package not clearly showing the RAN number on the outer packaging, WILL NOT BE ACCEPTED as this is not the procedure and we will instruct the delivery agent employed to return the goods to sender.

**If you have any problems filling out the form or have any inquiries please**

Email: [info@inductivelogic.co.uk](mailto:info@inductivelogic.co.uk) or Tel: +44 (0) 1953 859138

Our Returns Department only works within the hours of 09.00 – 16.00 Mon to Fri